

Fees

Deposits - A new service without an account history pays a \$110.00 deposit. A new member at a residence with prior service pays the highest billing for one month in the previous 12 month period. The deposit fee may be waived with an acceptable letter of credit from the member's former utility provider showing 12 consecutive on-time payments. Once CVEC receives 12 consecutive on-time payments, your deposit will be applied as a credit to your account.

Connect Fee – When you connect an established location or request transfer of service you will be charged a \$10.00 fee.

New Build Connect Fee - All new builds will be charged a fee of \$50.00.

Reconnect Fee – If you disconnect your service, and at some point want it reconnected in your name a \$30.00 fee will be charged.

Posting Fee – A \$30.00 fee will be charged when our lineman post a 24 hour notice for non payment.

Disconnect Fee – A \$30.00 fee will be charged to your account if you fail to respond to the 24-hour posting. If payment arrangements are not made, your account will be disconnected for nonpayment and your electric service terminated.

Service Reconnect Fee - If your service is terminated, you will be subject to a \$30.00 service reconnect fee. Reconnection of nonpayment accounts will require payment of all past due and current amounts. An additional deposit may also be assessed to your account. This fee applies to reconnection requested during our office hours of 8:00 a.m. to 4:30 p.m.

After-hours Reconnect Fee – If your service is disconnected for nonpayment and you request reconnection after hours you will be required to pay \$150.00. Payment of all past due and current amounts will be required. An additional deposit may also be assessed to your account.

Returned Check - A \$30.00 fee will be assessed for any checks, electronic checks or debit cards that are not honored due to “insufficient funds.” Additionally, your bill will be considered unpaid which could lead to disconnection and additional fees.

Late Payment Charge – A 1.5% penalty will apply if your payment is received after the due date printed on your bill.

Please contact one of our customer service representatives at 641-932-7126 or 800-475-1702 for information about our current rates.